R&R Services and Repairs, Inc.

Your source for **NEW** 7526 Terminals

October 5, 2004

News Brief

Sales@data-collection.com

Hurricane Update:

After dealing with Hurricane Francis last month, which knocked out the power and phone for nine days, then dealing with Hurricane Jeanne which came ashore a little more than a week later knocking out power and phones a few more days, we are getting used to the wind, the rain and working in the dark. We have been lucky though, everyone from R & R came through both storms fine and suffered only minor damage to our homes and office. We are finally catching up with the backlog of E-mails and orders. We apologize for any inconvenience this delay may have caused and thanks to all of you who sent letters of concern.

A Big Congratulations to Tottie and Ken who celebrated the birth of their new Granddaughter on September 30th. Aimee Michelle 7 lbs. 13 oz and 19 3/4 inches long. Everyone is healthy and is doing great!

It's Budget Time...

The last quarter of the year is usually the time to start thinking about next year's budget. With this in mind, we want to remind everyone that R&R continues to offer Maintenance Agreements for 7525s, 7526s, & 7527s. These Maintenance Agreements are available for customers with 10 or more units and covers all repairs to the unit. So, if you are concerned about controlling your costs give R&R a call today and let us quote you a price for your Data Collection Terminal Maintenance Agreement.

Thanks for your business!

R&R Services and Repairs, Inc. (561) 338-3264

Ron, Jack, Tottie, Ken & Mike