R&R Services and Repairs, Inc.

Your source for *NEW* 7526 Terminals

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News Brief

www.data-collection.com

☺ *MIXED EMOTIONS...* ☹

We have mixed emotions at this time. We are both happy (for him) and sad (for us) to tell you that Mike Yankowski has accepted a position as Director of IT for a large multi-national company and is no longer with R&R. Many of you have worked with Mike on software integration issues related to AS-400 systems and recognize that he is an expert in that area. In his new position he'll be managing a large staff in a complex environment where he can apply many of the skills he gained from all his years of experience at IBM. We wish him well and thank him for all work he has done for us over the years.

Thank you, Mike!!!

Now, we introduce and WELCOME a new member of our staff - *Ken Roetz.* ☺ Ken is Tottie's husband and will be working part time in our manufacturing and repair area as well as helping out in our technical hardware area. No novice to the Data Collection industry, Ken was plant manager for the company that built the original 7525s for IBM back in the early '80s. He has been a "behind the scenes" worker for R&R since our inception back in 1992, providing us with in-depth technical support when things got beyond our skill level. Although Ken has some programming experience, it will be some time before we will find a replacement for Mike. For critical issues, Mike has offered to help out as an outside contractor. We recognize the need for integration support and are already working on a plan to help us provide a quality alternative.

Thanks for your business!

Ron, Jack, Tottie& Ken