R&R Services and Repairs, Inc. Oct. 2, 2003 News Brief

<u>Hint for MIS</u>

For anyone experiencing the effects of being falsely labeled as unwanted SPAM. – Encourage your customers and vendors that you deal with to add you to email program "safe lists". Many ISPs use these to minimize falsely labeling bulk commercial mail as unwanted spam....Please add us to your "safe list" so that you may continue to get our News Briefs.

Mike's Magic Hint Corner:

If your 7526 Terminal is experiencing erratic barcode reads, and you are using Ethernet.....It could be too much traffic on you network is causing the processor to dedicate too much time looking for messages. One circumstance showed this during the recent virus attacks this year. There is available later Ethernet flash that will help to minimize this problem. It adds an Ethernet broadcast function onto the configuration menu, which allows you to select it to be on or off.

Share *your* Tip with others – reply to <u>sales@data-collection.com</u>

Remember: We offer <u>*Repair Service*</u> and <u>*Maintenance Agreements*</u> for all three families of IBM DCTs - the ELF(7494/7525), 7526 and 7527.

 \odot

<u>Thanks for your business!</u> Ron, Jack, Tottie & Mike