

R&R Services and Repairs, Inc.

Sept. 11, 2003

News Brief

www.data-collection.com

Need a News Brief ?

We now have previous News Briefs located on our Website. - You can find this new page at: <http://www.data-collection.com/news.html>. The News Briefs are listed by date and we will soon be adding the description. Also, if you are in need of additional trouble shooting tips or product questions, give us a call.

Reading Barcode Problems ?

Many of us, at one point or another, have run into intermittent problems reading barcodes. If you have an experience that you would like to share, please let us know.

TIP1: You can use a Barcode Verifier to validate the crispness or quality of your printed barcodes.

TIP2: Diagnostic mode of the 7526 can be used to validate reading of barcodes.

TIP3: Write a small transaction program for testing badges and download it to all terminals so it is always available.

TIP4: Try more than 1 printed barcode on more than one reader when evaluating.

TIP?: Share *your* Tip with others – reply to sales@data-collection.com

Remember: We offer *Repair Service* and *Maintenance Agreements* for all three families of IBM DCTs - the ELF(7494/7525), 7526 and 7527.

Thanks for your business!

Ron, Jack, Tottie & Mike