

R&R Services and Repairs, Inc.

July 17, 2003

News Brief

www.data-collection.com

Diagnostic Aids

We have many diagnostic tools, tips and techniques to help our customers on a variety of problems. When everything is set up, configured and debugged the terminals and applications run perfectly without glitches.... On the other hand, network problems can occur and are some of the toughest to track down. Over the years we have developed some additional tools and diagnostic aids to help with this (including change the CMOS battery first). Call us if you are experiencing any unusual behavior or problems. After all, we want to help you **protect your data collection investment** and keep you satisfied.

Symbol LT1710 Laser Touch Scanners!

We still have a few Symbol LT1710 Laser Scanners left at \$95.00 each. These wand emulation slim line units are shock resistant, triggered, for close range, and wired to be plug compatible with all our Data Collection Terminals. Call us for more details.

Remember: We offer *Repair Service* and *Maintenance Agreements* for all three families of IBM DCTs - the ELF(7494/7525), 7526 and 7527.

Thanks for your business!

Ron, Jack, Tottie & Mike