

# *R&R Services and Repairs, Inc.*

May 22, 2003

## News Brief

[www.data-collection.com](http://www.data-collection.com)

### **Old and New Coexistence** **Solutions that Migrate**

"Protecting your data collection investment" has become an adopted saying at R&R over the years. We are witnessing many customers migrating old technology with new requirements and successfully making it work. For example:

1. Expanding your existing network of 7525 Data Collection Terminals (DCT) with new higher function 7526 DCT's that talk to proximity badges and open doors when employees clock in.
2. Upgrading your existing terminal controller software to Windows 2000 or Windows XP and adding a new building that already has Ethernet while still maintaining the existing architecture and applications.
3. Revitalizing your existing terminals by sending them in for refurbishing and new memory backup batteries. They come back looking like new with a 90 day warranty.

We want you to be successful! Let us know how we can help you.

### **Summer Storms are coming!**

While we are talking about protecting your investment... surge protection and Uninterruptable Power Supply (UPS) technology is really getting better. Now is the time to check those UPS's that have been out there for a while.

When power flickers and flashes is your Data Collection Terminal Server staying powered up? Also the 7526 has an Operational Battery Backup feature that will keep the terminal alive for up to 3 hours. It would be good to have a couple of these in strategic locations around the plant/building if power stays out for a while!

**Remember: We offer Repair Service and Maintenance Agreements for all three families of IBM DCTs - the ELF(7494/7525), 7526 and 7527.**

**Thanks for your business!**

Ron, Jack, Tottie & Mike