

# *R&R Services and Repairs, Inc.*

April 4, 2003

## News Brief

[www.data-collection.com](http://www.data-collection.com)

### *EPROMS*

If you need a particular EPROM version for your IBM 7527 or 7526 terminals, we have an EPROM burner and “master” copies of many older versions which we can use to make copies for you. Let us know your requirements.

### **Ooops...**

In last week's News Brief we gave Dean Smetana's e-mail address as a contact for IBM's DC Connect software. **PLEASE DO NOT CONTACT DEAN.** Call us here at R&R and Mike Yankowski will help you with DC Connect. Sorry for any inconvenience this may have caused. Our apologies and “Thanks” go out to Dean who has been extremely valuable to us over the years.

### *INTERNET - INTERNET - INTERNET*

Boy oh boy has THIS been a learning experience! **First**, we've been told that by having our logo (a graphic image) at the top of the page it takes too long for our e-mail message to download, so we are removing the graphic image from the e-mail portion. **Next**, we've been told not to attach more than one (small) file for the same reason - too long to download. So we plan to attach only PDF file format items since they tend to be relatively short files. We are planning to add a capability to our web site that will allow us to post our News Briefs so anyone wanting to see back issues will be able to do so. **Finally**, we've found out that someone on the Internet is sending out JUNK MAIL using our domain name. If you get e-mail from anyone other than Sales, Jack, Ron, Tottie, Frank or Mike@data-collection.com it is NOT from us. Examples of some e-mail names they've used are “seamstress”, “Seamy” “Seahorse” and 5it25n3wc0jm@data-collection.com. Please forward any e-mail like this to us so we can try to stop this activity.

**Remember: We offer Repair Service and Maintenance Agreements for all three families of IBM DCTs - the ELF(7494/7525), 7526 and 7527.**

*Thanks for your business!*

Ron, Jack, Tottie & Mike

**THANK YOU, FRANK...**

For your help while you were here working for us. We wish you the best of luck as you move on to bigger and better things in the future.